

GILLS IT WORLD LLC

Managed IT & Cybersecurity · AI-Native Security Operations · Holiday, Florida

Service-Disabled Veteran-Owned Small Business

SBA VetCert SDVOSB: application in process

COMPANY OVERVIEW

Gills IT World is a veteran-owned managed IT and cybersecurity provider serving Tampa Bay businesses since 2020. We run day-to-day IT and security for small and mid-size organizations, and we build AI-native security operations: a single pane of glass over existing security tools, AI analysts that triage alerts around the clock, and a secure AI assistant layer for the security team, with humans approving every containment action.

CORE COMPETENCIES

- Managed IT services: help desk, endpoint management, patching, monitoring (RMM)
- Managed security: EDR/antivirus, firewall management, vulnerability remediation
- Security operations buildout: SIEM/EDR integration, alert triage, threat hunting
- AI-enabled SOC: AI triage agents with human-in-the-loop approval gates
- Microsoft 365, Entra ID and Google Workspace administration and hardening
- Azure and hybrid infrastructure, virtualization, backup and disaster recovery
- Network design and support: firewalls, switching, Wi-Fi, VoIP, video surveillance
- Security assessments, security program and policy development
- Custom automation and AI integration for business operations

DIFFERENTIATORS

- Built and operated in production.** The founder designed and runs an AI-assisted security operations program at enterprise scale. Clients get a proven architecture, not a prototype.
- Honest AI.** Evidence gates the AI cannot override, full audit logging, and human approval for every containment action. Works with the client's choice of enterprise AI model.
- Measured results.** Every engagement starts with a baseline (response time, analyst load, tool coverage) and is re-measured at 30, 60 and 90 days.
- One accountable owner.** A service-disabled veteran owner personally accountable for every engagement, with 24/7 emergency response for managed-security clients.

PAST & PRESENT PERFORMANCE

American Food Distributor, Port Richey, FL · Managed IT & security (monthly retainer, ongoing)

End-to-end IT, network, firewall and endpoint security, phones, cameras, Microsoft 365, servers and backup for a regional foodservice distributor, plus a custom customer ordering portal, data warehouse and EDI integrations.

Smashyo Burgers, Holiday, FL · Web platform build & ongoing support (2026)

Designed and built the business website with online ordering, event booking and an admin back end; ongoing maintenance and hosting support.

Professional-services offices, Tampa Bay · IT support & security

Workstation, Microsoft 365, backup and security support for medical and billing offices.

COMPANY DATA

Legal name	Gills IT World LLC
UEI	SMHNN5QN7WD8
CAGE	Pending assignment
Business type	Single-member LLC, 100% owned and controlled by a service-disabled U.S. Navy veteran
Socio-economic	SDVOSB, VOSB, Small Business
Location	Holiday, FL (Pasco County); serving Tampa Bay and remote nationwide
Payment	EFT, ACH, credit card

NAICS

541512 (primary)	Computer Systems Design Services
541513	Computer Facilities Management Services
541519	Other Computer Related Services
541690	Other Scientific & Technical Consulting

PSC

DJ01	IT Security & Compliance Support
DJ10	Security & Compliance as a Service
DG01	Network Support Services
DE01	End User Help Desk, Tier 1-2
DF01	IT Management Support

CREDENTIALS

- Founder: cybersecurity degree; leads enterprise security operations
- U.S. Navy veteran